

EXECUTIVE COACH CERTIFICATION PROGRAMME

Creating or deepening the coaching culture of your organisation.
Developing critical, cutting- edge capability and mindsets for leaders
and coaches.



PROGRAMME TESTIMONIALS

“Excellent- Brilliant Models. Clear content organised and delivered in a visual way. Great!”

Megan Capicchiano
Culture Lead, eSolutions Deakin University
2019

“Awesome! So precise. Powerful content, structures and bylines/exercises.”

James Thomas
- Vice President, SAP India 2019

“Excellent! I have never attended such an insightful course that provided me value from Day 1.”

Linda Opie
HCF, Head of Health & Well-being 2017

“Excellent! Absolutely brilliant job at delivering this course virtually.”

Cath McIntosh
Australian Federal Police 2021

WHY US?

20+ YEARS COACH SPECIFIC INDUSTRY IMMERSION

CUTTING EDGE

Exclusive and proven trademarked Coaching Models

INTERNATIONAL STANDARDS

Aligning to global standards, competencies and ethics, our programme is acknowledged by the ICF, supporting a pathway to an international credential

HIGHLY CREDIBLE PARTNERS

Research and measurement partners

DIGITAL BADGE CREDENTIALS

Supporting your coaching capability in your organisation and the broader marketplace

FULLY VIRTUAL OR COMBINATION OF FACE TO FACE AND VIRTUAL PROGRAMMES



About Coach Global/ Coaching Australia

Established in 2001 we exist to "Contribute to Humanity Through Coaching". With contribution at our core, our mission is to "Elevate Humanity and Potentiality in Organisations".

Coach Global/Coaching Australia has deep expertise in Organisational Coaching initiatives, and specialises as a partner in creating Coaching Cultures, and the provision of Coach Training services. We provide Coach Training programmes to the public and offer bespoke in-house programmes to meet the specific needs of organisations globally, having worked with top-tier business across 3 continents and more than 15 countries.

We are known for providing premium programmes, sustainable and significant development and outstanding relationships with our clients and participants.

Our international faculty is exceptional - harnessing the talents of some of the highest credentialled coaches globally to ensure our Coach Training is delivered from a base of deep and practical expertise and professional passion.

We are proud to have grown predominantly organically through referral and repeat business, working consistently over the years with many multi-nationals. Our client list includes leaders from an extremely diverse range of industries including leaders from the following organisations:

Microsoft, Coca-Cola, LinkedIn, IBM, GE, Pepsi, AIA, Deutsche Bank, Johnson & Johnson, HCF, Pfizer, PwC, AXA, Ernst & Young, Deakin University, Deloitte, Bayer, Roche, Forestry Corp of NSW, Wal-Mart, KPMG, Schneider, Bacardi, Telstra, Optus, Wrigley, Bertelsmann, Huawei, Baxter, Stihl, IKEA, GSK, Merck Chemicals, The Venetian Macau, Jaguar Land Rover, Manly Rugby League, Syngenta, Autoliv, Mercer, Total, Standard Chartered Bank, Honeywell, Ford, IHG, Lenovo, Nissan, L'Oreal, Volkswagen, Nokia, Shell, Novartis, Target, AkzoNobel, Nokia, Parker, Eagle Ottawa, Colgate, TNT and Disney.



"I am looking for any coachable moment to apply my learning.

This programme has renewed my spirit."

Elaine Bai
Talent Management Director
IBM China

"What a fantastic introduction to coaching. It is really unlike anything you will ever do.

Highly recommended. Just go and do it!"

Justin Clarke
Executive Director
JP Morgan Chase

"The best programme I've ever seen - and I've seen a lot.

Loved every minute. World-class!"

Katy McGregor
Head of Talent Development & Resourcing
APAC Elsevier

*"World class!
Incredible programme."*

Claire DeCarteret
Learning and Sales Manager AP
Gallup

"The structure, relevance, support materials and facilitators are outstanding. Their experience, expertise, generosity of spirit and passion are stunning."

Gail Perez
Freshwater High School

"I have been using Coaching Australia's services now in two different organisations – one a professional services firm, the other, an investment bank. Their results have been amazing. They deliver highly impactful coaching programmes and Lisa Wandl is a pleasure to deal with. I would strongly recommend her and Coaching Australia to any organisation looking for outstanding coaching services."

Kim Haywood-Matty
Divisional Director, Culture & Capability
Macquarie Bank

“83% of organisations plan to expand the scope of Managers/Leaders using coaching skills in the next five years”

“86% of organisations plan to expand or maintain their scope of external coach practitioners”

*ICF/HCI 2019 Global Study
“Building Strong Coaching Cultures”*

Programme Format

Fully Virtual Offering

Stage 1: 6 x ½ day Zoom sessions delivered over a 2 week period.

Stage 2: 4 x online micro-modules
4 x Learning Forum Group calls

Stage 3: 6 x ½ day Zoom sessions delivered over a 2 week period

Face to Face Offering

Stage 1: 3 days face to face delivery

Stage 2: 4 x online micro-modules
4 x Learning Forum Group calls

Stage 3: 3 days face to face delivery

Programme Overview

Never before has coaching been so important globally as a critical tool to navigate and thrive in our increasingly VUCA (volatility, uncertainty, complexity and ambiguity) environment. Coaching evokes self-responsibility, accountability, self-reflection, creativity and innovation. It provides clarity of thinking and independent action, confidence, as well as supporting well-being and a deepened level of trust and connection between leaders and those in their sphere. It creates sustainable behavioural change at both an individual and cultural level in organisations.

Our Executive Coach Certification Programme (ECCP) has been designed in alignment with the competencies, standards and ethics of the International Coaching Federation (ICF) and is acknowledged as part of an ICF credential application.

The programme develops coaching capability in anyone who is a leader of people, is an important pillar in creating coaching cultures in organisations and also fully equips those seeking to become an external Executive Coach – now or in the future. We provide highly experiential and practical training that can be implemented immediately. Beyond a skill set, it importantly shifts mind-sets of participants to connect and communicate differently, to recognise, respect and elicit the potential of those they encounter and facilitate outstanding outcomes as a result.

Our ECCP typically attracts successful professionals whose focus is the application of coaching in a corporate context. Our quality participants add a valuable layer of richness and diversity to the learning and experience of the programme, as well as beneficial networking opportunities.

We offer a suite of unique and proven coaching models which have been delivered and embraced across more than 15 countries. Our models were designed by Lisa Wandl (PCC) based on over 20 years of immersion in the coaching industry and provide strong and clear structures to new coaches and add valuable dimensions to the toolkit of experienced coaches. The frameworks, processes, tools and skills provided enable participants to confidently apply their skills in coachable moments.

The programme is offered either as a fully virtual programme or as a combination of face to face and virtual training. In both offerings, the programme has substantial live blocks of training (either face to face or Zoom) at the beginning and end of the programme, which spans approximately 3-4 months. Between the live elements, the deepening and embedding of the programme learning is supported through group calls, online micro-modules and experiential and practical partner work.

Since 2009, we have developed an alumni of thousands of individuals, spanning 3 continents, and providing an impressive professional community.

Locations and Dates

For upcoming programme dates

and venues please refer to:

<https://coachingaust.com/upcoming-programmes-events/>

Programme Outline

Defining coaching

- Fully understand and be able to differentiate coaching from other modalities and the boundaries of coaching such as mentoring, consulting and training
- Clarify differences between executive coaching, business coaching and life coaching

Why coaching is so powerful and the neuroscience behind success

- The science behind the effectiveness of coaching to create positive sustainable change

Principles of coaching

- The 7 principles of coaching

Essential coaching qualities

- The 7 essential coaching qualities
- ICF coaching competencies

Ethics of coaching

- Clear parameters for your behaviours as a coach

Coaching skills

- SSSHHH® coaching communication skills model
- Speaking with impact
- Hearing deeply
- Permissioning
- Reflecting, bottom-lining and intuiting
- Powerful questioning
- Giving feedback
- Acknowledgment



Opportunities for executive coaching

- How can coaching increase trust, engagement, talent development and cultural transformation for fast-growing organisations?

Coaching structures and processes

- Goal-setting session
- CHOICES goal-setting model
- Structure for the momentum coaching session
- Overall program structures
- Setting and reviewing actions powerfully
- Creating insight and awareness
- The PACT model - captures the *what' and 'how' of coaching
- Setting the program cost
- Using coaching worksheets

Coaching in organisations

- Understanding the organisation
- The challenges of managing stakeholders
- Contracts for organisational coaching
- Pros and cons of using internal coaches versus external coaches
- Best practice for driving and embedding a coaching culture within the organisation

Making coaching outcomes measurable

- Tangible ways to demonstrate coaching impact

Coaching in leadership areas

- Applying coaching to common developmental areas of leadership

Coaching tools

- A spectrum of tools that support your coaching interactions
- Coach and client workbooks
- Executive coaching Foundational questionnaire
- Values assessment
- Leveraging 360 feedback's report

Self-assessment

Individual coaching feedback to participants based on ICF Competencies

About the CEO

Lisa Wandl is the CEO and Founder of Coaching Australia and Coach Global, holds the ICF credential of Professional Certified Coach and participated on the Advisory Board for Coaching with Swinburne University. She draws on more than 20 years in the coaching industry to design her organisation's suite of coach training offerings and has influenced the coaching development of leading organisations internationally - now having had her coach training and coaching culture projects delivered across 3 continents and more than 15 countries.

Partnering to design bespoke programmes from a base of true expertise and coaching experience, her programmes provide relevant, proven and highly practical learning. She personally designed the unique coaching models which underpin all of Coaching Australia and Coach Global's intellectual property, inclusive of PACT, CHOICES, SSSHHH and ARIA.

Her success, broad appeal and dexterity is evident from her diverse and loyal clientele across both industry and culture. Her work has extended to professionals from more than 100 top-tier organisations including Microsoft, LinkedIn, PriceWaterhouse Coopers, AIA, Deutsche Bank, Macquarie Bank, Google, Bacardi, Coca-Cola, Mars, PepsiCo, GE, Telstra, Reserve Bank of Australia, IBM, HCF, Deakin University, Deloitte, ARUP, Optus, Ford, Manly Rugby League, The Sands Venetian Macau, NSW Forestry Corporation, Nissan, CBA, Ernst and Young, Target, Jaguar, LandRover, Disney, IKEA and Starbucks.

With a highly successful corporate career of eighteen years, Lisa was nominated for the path to Executive Management within Westpac Banking Corporation. Both her strong corporate background and experience as an Australian sporting representative enrich her abilities as a business and strategic partner, trainer and coach.



"In flow. No one better in the industry."

Kim Hayward-Matty
(former) Head of Culture and Capability,
Macquarie Bank

"I was sitting in Lisa's coaching class (ECCP) for 6 days to be a certified coach and couldn't stop thinking that I had made the right choice. I'm sure Lisa is a great coach as she demonstrated during class, but more than that I believe she is a great educator to make people start to love coaching as a career. Her passion, her knowledge and her facilitation skills made the whole program the best of coaching education."

Yiren Dai
General Manager DJO

Our Coach Educator Faculty

We have attracted some of the most highly credentialed and experienced independent coach trainers in the marketplace.



Dianna Pettie
(MCC) Australia



Sue Montgomery
(MCC) Australia



Richard Day (PCC)
Australia



Jennie Hill (MCC)
Australia



Dominique
Beck (PCC)
Australia



Justin Clarke (PCC)
Australia



Grant Mosey Hong
Kong/Australia



Derek Amer (ACC)
Australia



Cindy Chen
(PCC) China



Vashti Whitfield (ACC)
Australia



Qi Chen (PCC)
China



Julie Yao (PCC)
China

Contribute to a Coaching Culture in your Organisation

The ECCP provides critical coaching capability and tools, as well as insight into how coaching can be integrated, and leveraged, within an organisation to create or deepen a coaching culture.

The skills and insights gained are invaluable in daily leadership interactions, as a formal internal coach, and to more broadly influence behaviours in your organisation that support empowerment, connection, increased emotional intelligence, accountability, innovation, well-being and increased engagement.

The programme holds a strong organisational focus ensuring a highly contextual experience for our professional participants, enabling direct and practical application of the learnings from the programme, as well as connecting to a network of like-minded individuals.

Deepening your Leadership Capability through Coaching

Adding coaching capability to your leadership toolkit has become a critical skill and mindset- creating a paradigm shift in how you can bring immense value and impact to your team through empowerment and facilitation of their potential - whilst moving from being burdened by the doing, and freed instead to focus on true leadership responsibilities.

The programme is highly practical and allows you to weave elements of coaching seamlessly throughout your daily interactions, as well as having structures and tools for more formal coaching conversations should you choose.

Who Should Attend

- Those keen to initiate or deepen a coaching culture in their organisation.
- Anyone who leads others in the workplace.
- Coaches looking to deepen their skills, gain robust structures, or be exposed to new and unique coaching models.
- HR, L& D, OD professionals.
- Management Consultants. Counsellors, psychologists. Retired, or retiring leaders.

Reasons for Attending

1. Highest international standards and pathway to ICF Credentialling

Amongst a minefield of offerings, you can feel assured that you are immersed in a quality programme that reflects the highest global standards.

Our alignment to ICF international standards, competencies and ethics ensures quality, relevant coach education, as well as a pathway to an ICF credential.

Our Coach Educators are vastly experienced Executive Coaches, many holding the highest ICF credentials providing an immense depth of coaching knowledge and practical support.

2. Unique Coaching Models

Our ECCP boasts exclusive, proven and trademarked coaching models which have received consistent excellent feedback from both those new to coaching as well as highly experienced coaches who benefit from additional considerations and structures to their coaching.

3. Strong track record

Our ECCP has been delivered since 2009 to consistent acclaim - with more than 95% of participants rating the programme as "Excellent" or "Very Good". Feedback has been consistent across a highly diverse range of industries, cultures and organisations. A further testament to the quality of the programme is the multiple and continued registrations of senior executives from leading multi-national organisations including Microsoft, Coca-Cola, IBM, Deloitte and Ford.

4. Research-based resources to support your practice

Programme graduates will be introduced to resources, tools and constructs to complement their coaching suite and provide options to track change over time. Global research and advisory firm, Gallup, has spent more than 75 years studying how people think and behave and partner with us to arm graduates with options to measure their coaching impact.

5. Exceptional Quality Alumni

Programme graduates benefit from being connected to Coach Global/Coaching Australia's exceptional quality global alumni.

Investment

Please refer to:

<https://coachingaust.com/upcoming-programmes-events/>

Enquiries

enquiries@coachingaust.com

+61 404 060 189

Registration

<https://coachingaust.com/upcoming-programmes-events/>



Terms & Conditions

Participant fee is inclusive of:

- Participant manual
- Lifetime access to coaching tools including coach and coachee workbooks
- Refreshments (face to face training).

A minimum of 85% programme attendance is required for certification.

We respect your personal details and privacy. The registration information you provide to Coach Global/Coaching Australia will not be published or shared with external parties.

Enquiries to Coach Global/Coaching Australia indicates to us that you are happy to receive information on upcoming events. You may opt out of this at any time by contacting enquiries@coachingaust.com

We reserve the right to change the dates, location, trainer or combine the workshop with another ECCP workshop as a result of circumstances beyond our control and as deemed necessary. In this unlikely event, should revised dates be unsuitable we will provide a refund for the equivalent portion of the programme.

Should a participant miss any programme sessions, they may choose to engage a trainer to make-up the missed sessions.

Additional fees apply.

Cancellation Policy

In the event that a participant is unable to attend a programme for which they have registered and paid, the full registration fee may be applied as a credit for future ECCP registration. This credit may also be applied to a substitute participant.

In the circumstance of cancellation of a programme registration within 4 weeks of a programme, 75% refund of the programme fee will be provided.

Failure to attend the programme without notice prior to programme commencement will result in loss of 100% of full programme fee.

We will refund full participant fee if the workshop is cancelled by us due to operational, or other unforeseen circumstances, though we will not be held accountable for any other associated expenses incurred by the participant or their employer as a result of the cancellation.

Alternatively, the participant can choose to attend another ECCP workshop to be organised in the future at no additional cost.

Transfer Policy

Participants who are unable to complete the programme that they have commenced, may transfer to a future programme to finalise their credential.

Under the initial registration, participants must complete the programme within 12 months of the final scheduled day of the original programme. An administration fee applies.